Bradford & District Disabled People’s Forum

Taxi Campaign Presentation

Emmerson Walgrove
Deputy Chair
Background

Disabled People’s Forum

• Aims to give disabled people a stronger voice in the district

• By linking groups together, creating a partnership of disabled people’s groups to ensure disabled people have a say and are listened to

Bradford & District Disabled People’s Forum (BDPF) is supported by Equality Together (29/05/2015)
April 2014 a Forum meeting around taxis issues raised included:

- Taxi drivers overcharging wheelchair users
- Taxi drivers and firms not being aware of the access needs of disabled customers
- Taxi drivers not being supportive and helpful in assisting disabled customers
- Taxi drivers not allowing guide dogs in taxis

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Taxi Campaign 2

• Drivers should not ask personal questions about a person’s disability

• Bradford Council Complaints procedure difficult to access

• Lack of awareness training
Other Ways We’ve supported the Campaign

• DPF member took part in a BBC programme called ‘Inside out’ highlighting unfair taxi charges

• Promoted the campaign on our website and social media

• Clearly this is an issue of discrimination against disabled people and the DPF will continue to support in any way we can.
Other Campaign Issues

• Increasingly asked to pay for things that were once free
• Making sure disabled people can take part and have their say
• Lack of mental health services
• Sanctions & treatment of disabled people by the DWP
• Bedroom tax & impact on disabled people
• Accessible housing for disabled people aged under 55

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Taxi Campaign 2014 report

In April 2014, the Bradford & District Disabled Peoples Forum (BDPF) held a Taxi Campaign meeting which focused on overcharging of taxi prices for disabled passengers and was a chance for disabled people to raise issues around using taxis - including fare - with staff from Bradford Council.

• You can read the full report by visiting: BDPF Taxi Campaign April 2014 event

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In February 2014, Paul Anderson who is member of Bradford & District Disabled People's Forum featured on BBC's 'Inside Out' Yorkshire and Lincolnshire, highlighting how disabled people who use wheelchairs are discriminated against by taxi firms, who charge them over the going rate for journeys.

- You can see his undercover filming here: [BBC Inside Out](https://www.bbc.co.uk)
Issues raised by other groups in 2013

In 2013, two of our member groups highlighted issues around taxis which can be viewed by following the links below:

• Bradford Association of Visually Impaired People (BAVIP) Taxis services key issues and comments

• Specialist Autism Services comments from members on Taxis

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